











The Emotional Brain, Joseph LeDoux, Simon&Schuster, 1996









Bounded Rationality, Herbert Simon, MIT Press, 1982)

When we don't have all the time, all the information, or all the intellectual ability to make a completely fact-based analytical decision.

RISK PERCEPTION FACTORS

(<u>The Perception of Risk</u>, Paul Slovic, ed. Earthscan Press, 2000)

Psychological factors by which we gauge what to be afraid of and how afraid to be.

The <u>characteristics</u> of a risk,

<u>apart from the facts</u>.

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1. TRUST

(More Afraid)

- Anything connected with industry
- Communications from politicians
- A decision making process that's closed

- Anything connected with consumer groups
- Communications from neutral experts (doctors, academics)
 - A decision making process that's open

1. TRUST

- In the communicator
- In the organization that's supposed to protect you
- In the organization creating the risk
- In the process

2. HARM v. BENEFIT

- Nuclear radiation in a medical setting
- Nuclear radiation in non-medical setting
- Vaccines, prescription drugs, using a cell phone while you drive.

3. CONTROL (ability to influence events as they occur)

(More Afraid)

- Riding as a passenger in the front seat of a motor vehicle
- A process in which you can NOT participate

- Driving a motor vehicle
- A process in which you CAN participate

4. CHOICE (is the risk voluntary or imposed)

(More Afraid)

- Food with a potentially harmful ingredient NOT listed on the label
- The <u>government chooses</u> you for duty at an atomic test site.

- Food with a harmful ingredient that IS listed on the label
- You volunteer for duty at an atomic test site.

5. NATURAL v. HUMAN-MADE

(More Afraid)

- Industrial chemicals (drugs, pesticides)
- Technologies (GM food, nuclear radiation)
- Terrorism

- Organic foods and herbal remedies
- Solar radiation, cancer from natural DNA mutation
- Severe weather

QuickTime[™] and a DV/DVCPRO - NTSC decompressor are needed to see this picture.

6. DREAD

(More Afraid)

- Anything associated with radiation (cancer)
- Pesticides (cancer)
- Plane Crash

- Heart disease (leading cause of death in the U.S.)
- Flu
- Food poisoning

7. CATASTROPHIC or CHRONIC

(More Afraid)

- Terrorism
- Plane crashes
- Nuclear "disaster" (e.g. Chernobyl)

- Heart disease
- Motor vehicle crashes
- Air pollution from fossil fuels

8. UNCERTAINTY

(When we <u>don't have all the answers</u>, or we have them but don't understand them.)

(More Afraid)

- New technologies
- Complex technologies/ (nuclear power, chemicals, GM foods)
- Conflicting scientific studies (hormone repl. therapy)

(Less Afraid)

 Artificial sweeteners, microwave ovens, electrical & magnetic fields, fossil fuels.

9. ME or THEM

- Terrorism to Americans in "The Ho<u>ME</u>land" after September 11, 2001
- Radiation from power lines when such a line is installed near your home
- HIV/AIDS to those in high risk groups.

10. NEW or FAMILIAR

(More Afraid)

- West Nile Virus in year one
- Terrorist attacks in America
- Avian influenza (H5N1)

- West Nile Virus in year two, three....
- Terrorist attacks in Israel
- "Regular" Influenza

11. CHILDREN

- Plastics in children's toys
- Abduction
- Pollution problems in schools

12. PERSONIFICATION

- Fear of child abduction rises when there is a specific case in the news
- Fear of war rises after we see <u>pictures of</u> <u>the dead and injured</u>
- Concern about medical errors increases when we learn of <u>a specific victim of a</u> <u>doctor's mistake</u>



Michelle Gardner Quinn 1985 - 2006

13. AWARENESS

(More Afraid)

- Terrorism
- Avian flu
- Nuclear power

- Heart disease
- Influenza
- Fossil fuel pollution

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CTOBER 21-27, 2005 | BOSTON'S LARGEST WEEKLY | FOUR SECTIONS | FREE

Smelling blood on Bush THE MEDIA FINALLY WAKE UP _by Mark Jurkowitz See p 14

YOU'RE AL GOING TODE Yes, you should be afraid of avian flu

Risk Communication (Ropeik)

Actions, words, and other interactions that incorporate and <u>respect</u> the perceptions of the information recipients, intended to help people make more informed decisions about threats to their health and safety.